



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority

PERFORMANCE MONITORING COMMITTEE OUTCOMES

Report of the Chair of the
Performance Monitoring Committee

Date: 23 May 2014

Purpose of Report:

To report to Members on the business and actions of the Performance Monitoring Committee meeting of Friday 11 April 2014.

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1. BACKGROUND

As part of the revised Governance arrangements the Authority have delegated key responsibilities for Performance Monitoring to the Performance Monitoring Committee. As part of those delegated responsibilities, the Chair of the Performance Monitoring Committee and the Management lead, report to the Authority on its business and actions.

2. REPORT

- 2.1 The minutes of the meeting held on Friday 11 April 2014 are attached to this report at Appendix A. The following summarises the main points of the paper discussed at the meeting.
- 2.2 The Committee was in receipt of a report which updated on how the Nottinghamshire and City of Nottingham Fire Authority performed in Quarter 1 2013/14, against the previous national indicators (NIs) and key performance indicators (KPIs).
- 2.3 The report outlined the aggregated targets at Service level and depicted how the organisation is performing against its statutory indicators. Performance compared to targets was demonstrated, as well as performance compared to the previous year and the previous two years. This allows for an overall snapshot of how the organisation is performing in specific areas. All NIs and KPIs require an appropriate commentary from the manager responsible. These responses detail what actions are being taken and if there are any significant issues which need to be considered in relation to the overall totals.
- 2.4 It was resolved to note the report and continue to monitor the Service's overall performance.

3. FINANCIAL IMPLICATIONS

All financial implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

All human resources and learning and development implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

5. EQUALITIES IMPLICATIONS

An equality impact assessment has not been undertaken because this report is not associated with a policy, function or service. Its purpose is to update the Fire Authority on the outcomes of Committee business.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

There are no legal implications arising from this report.

8. RISK MANAGEMENT IMPLICATIONS

The monitoring of performance will be an essential part of the Service's development. The Comprehensive Performance Assessment and associated audit processes will continue to scrutinise the Service's overall performance. Failure to act on poor performance could lead to intervention.

9. RECOMMENDATIONS

That Members note the contents of this report and the business undertaken by the Performance Monitoring Committee.

10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

Councillor David Smith
CHAIR OF PERFORMANCE MONITORING COMMITTEE



**NOTTINGHAMSHIRE & CITY OF NOTTINGHAM FIRE & RESCUE AUTHORITY -
PERFORMANCE MONITORING COMMITTEE**

**MINUTES of the meeting held at Fire and Rescue Services HQ, Bestwood Lodge,
Arnold, Nottingham NG5 8PD on 11 April 2014 from 10:00 am to
10:41 am**

- ✓ Councillor David Smith (Chair)
- Councillor Ian Campbell
- Councillor Tony Roberts
- ✓ Councillor Timothy Spencer
- ✓ Councillor John Wilmott

- ✓ Councillor Brian Grocock (as substitute for Councillor Ian Campbell)

- ✓ indicates present at meeting

Colleagues, partners and others in attendance:

- Wayne Bowcock - Deputy Chief Fire Officer
- Jo Hayden - Planning and Performance Manager
- Craig Parkin - Assistant Chief Fire Officer
- Andy Pearson - Area Manager, Service Delivery
- Laura Wilson - Constitutional Services Officer

13 APOLOGIES FOR ABSENCE

- Councillor Ian Campbell
- Councillor Tony Roberts (illness)

14 DECLARATIONS OF INTERESTS

None

15 MINUTES

The Committee confirmed the minutes of the meeting held on 24 January 2014 as a correct record and they were signed by the Chair.

16 PERFORMANCE UPDATE: QUARTER THREE 2013/14

Jo Hayden, Performance Officer, introduced the Chief Fire Officer's report informing the Committee on how Nottinghamshire and City of Nottingham Fire and Rescue Services (NFRS) performed against National Indicators (NIs) and Key Performance Indicators (KPIs) in Quarter 3 of 2013/14.

Craig Parkin, Assistant Chief Fire Officer, was also in attendance to respond to the Committee's questions.

The following points were highlighted and comments made:

- (a) KPI 206i, Deliberate Primary Fires Excluding Vehicles, has improved from a red to amber rating. NFRS work and share data with the Police to apprehend and prosecute perpetrators;
- (b) NFRS are hoping to formalise the link between anti-social behaviour and fires with the Crime and Drugs Partnership as there is anecdotal evidence which shows that when anti-social behaviour increases so do the number of fires;
- (c) KPI 142ii, Accidental Dwelling Fires, is now rated amber instead of green which is due to an increase in incidents in the North of the City. The target is 136 incidents and there have been 160 incidents, which is a 17% increase. The Quarter 4 information shows a return to a green rating;
- (d) KPI 49ii, Fatalities in Primary Fires, is rated as red as the target is 0 but there have been 2 incidents;
- (e) KPI 207, Fires in Non-Domestic Premises, was currently rated red as there has been an increase in the number of fires at the City Hospital and Queens Medical Centre;
- (f) there has been an increase in sickness in Quarter 3 but that is typical of this Quarter. Anxiety and depression feature as reasons for sickness absence so work will continue to be done to monitor the wellbeing of staff, particularly as consultation is taking place on workforce changes and reductions;
- (g) in relation to Core City performance, it isn't mandatory for the information to be provided and some Services no longer have the resources to collate the details. No other way of benchmarking NFRS performance with other Core Cities currently exists;
- (h) there is good partnership working to identify vulnerable people living on their own so fire prevention work can be done. There is good data sharing and referral schemes with organisations such as Adult Safeguarding and Age UK.

RESOLVED to note the report and continue to monitor the Service's overall performance.